Digital Video Users Guide

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Digital TV is TV different than anything you have seen before. It isn't cable…it's better. Digital TV offers more channels, more features and more choices. Watch what you want – sports, movies, news, cartoons, drama, comedies – anything you can imagine is there. Watch when you want – with features like auto tune, video on demand and digital video recording. Watch how you want – DVD quality video and sound. So sit back, relax and enjoy the future.

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Table of Contents

Remote Control

- Remote Control Layout page 1
- Remote Control Basics page 2

How To Use This Book

- Layout page 4
- Color-codes and Icons page 4

The InfoBar

- InfoBar Layout page 5
- Introducing The InfoBar page 6
  - Go To The InfoBar
- Using The InfoBar page 6
- Exit The InfoBar page 8

The MenuBar

- Introducing The MenuBar page 9
  - Go To The MenuBar
- Understand The MenuBar page 9

Guide

- Guide Layout page 11
- Introducing Guide page 12
  - Go To Guide
  - Parts of Guide
  - Getting Around Guide
- Introducing Scheduled Events page 12
- Set A Reminder, Auto Tune or Recording page 13
- Set A Multi-Reminder, Multi-Auto Tune or Multi-Recording page 15
- Cancel An Auto Tune, Reminder or Recording page 16
- Guide and Favorites Lists page 17

Guide and Pay Per View

- Introducing Pay Per View page 18
  - Go To Pay Per View
- Buy Pay Per View page 18

Table of Contents

Rentals

- Introducing Rentals and VOD (Video On Demand) page 20
  - Go To Rentals
  - Browse Rentals
- Watch A Rentals Trailer page 21
- Rent A VOD Rental page 22
- Watch Your VOD Rental page 23
- Controlling VOD Rentals page 23

PVR

- Introducing PVR page 25
- The PVR Menu Quick Reference page 25
- Quick Record With PVR page 25
- Controlling PVR-recorded Programs page 26
- The PVR Menu page 27
  - Go To PVR
  - Go To PVR Recordings
- Watch A PVR-recorded Program page 28
- Lock or Unlock A Recording page 29
- Delete A Recording page 29
- Review Recording Events page 30
  - Go To Recording Events
- Cancel A Recording Event page 30
- Schedule A Recording (or other) Event page 30
  - Go To Schedule Event
- Schedule A Recording, Reminder or Auto Tune Event page 31
- Your Recording History page 31
- Your Delete History page 32

Vault

- Introducing Vault page 33
- The Vault Menu page 33
  - Go To Vault
  - Go To Rented Videos
- Watch A Rental Video page 34
- Introducing PPV Events page 34

Go To PPV Events
Add or Remove Reminders for PPV Events page 34
Introducing Sports Subscriptions page 35
Go To Sports Subscriptions
Introducing Reminders page 35
Go To Reminders
Cancel A Reminder or Auto Tune page 36
Introducing Messages page 36
Go To Messages
Read A Message page 36
Introducing Caller ID page 37
Go To Caller ID
Delete A Caller ID Entry page 37

Parental Controls

Introducing Parental Controls page 38
Go To Parental Controls
Enable/Disable Parental Controls page 38

Settings

Introducing Settings page 40
Go To Settings
Choose A Settings Screen page 40
Working With Settings/Preferences page 40
Save Your Preferences Settings page 42
Working With Settings/Users page 42
Working With Parental Control Settings page 43
Save Your Parental Control Settings page 45
Working With User Settings page 45
Save Your User Settings page 46
Working With Settings/Packages page 46
Working With Settings/Billing page 47

Favorites

Introducing Favorites page 48
Go To Favorites
Choose A Favorites List page 48

Table of Contents

Create or Edit A Favorites List page 48
Delete A Favorites List page 50
Add or Remove A Single Channel To Favorites While Watching TV page 50
Add or Remove A Single Channel To Favorites From Other Screens page 50

Search

Introducing Search
Go To Search page 51
Search For A Program page 51

Appendices

Set Top Box Connections page 53
Movie Ratings page 54
TV Ratings page 55

Remote Control Layout

STB
Send commands to the set top box

LAST CH
Tune to the previous channel.

MUTE
Turn sound on or off.

VOL +/-
Adjust the volume.

Direction Buttons
Move the highlight in system screens.

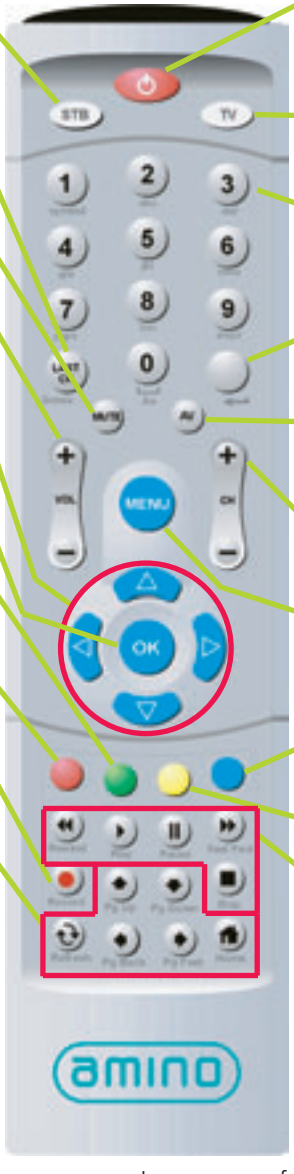
OK
Enter a choice you have made.

Toolkit
Reserved for future use.

Info
Display the InfoBar.

Record
Start recording to PVR.

Unused Buttons



Power
Turn your set top box or TV on and off.

TV
Send commands to the TV.

Number Pad
Enter a channel number or PIN.

DEL
Remove an item or backspace.

AV
Choose between your TV's different connections.

CH +/-
Change the channel.

MENU
Display the Menu-Bar.

Exit
Close any screen and return to TV.

Guide
Display Guide.

Playback Controls
Control playback of Video On Demand and PVR-recorded programs.

The button positions on your remote may vary from the remote control shown. The function of all buttons is the same on both remote controls.

Remote Control Basics

Tell your remote to control your set top box or your TV

The device selection buttons tell your remote whether you want to control your set top box or your television.

To control your set top box, press the **STB** button. Every button you press afterward will control your set top box.

To control your TV, press the **TV** button. Every button you press afterward will control your TV.

Note: Your remote control must have the remote code programmed in before it can send the correct signals for your TV. If the list of TV brand codes was not included in your installation pack, please contact your service provider.

Turn Your Set Top Box or TV On or Off

Press the **Power** button on your remote control.

If pressing **Power** turned the wrong device on or off, press the **Power** button again, press the appropriate device selection button (**STB** or **TV**) and press **Power** once more.

Change Channels

The **CH+/-** button will change channels up or down one at a time.

The **Number Pad** can be used to directly enter a channel number.

The **LAST CH** button will return you to the previous channel you were watching.

Lastly, **Guide** will display Guide and you can find a program you like. If the program is on now, you tune to the channel showing it. If not, you can set a scheduled event to remind you when it does come on. If your set top box supports PVR, you can schedule a recording for the program.

For more information on Guide, see page 11.

For more information on setting reminders, see page 13.

For more information on recordings, see page 13.

Adjust Volume

The **VOL+/-** button will adjust the volume gradually.

The **MUTE** button will toggle the sound on and off.

System Buttons

There are a number of buttons on your remote that display different features of your service.

Menu displays the MenuBar. The MenuBar provides quick access to every feature supported by your service.

For more information about the MenuBar, see pg 9.

Info displays the InfoBar, a feature that lets you see info on what you're watching, what's coming on next, and what's on other channels.

For more information on the InfoBar, see pg 5.

Toolkit Reserved for future use.

Guide displays your Guide. Guide allows you to quickly browse through channels and programs, set or clear reminders, and set and clear recordings (if your set top box supports PVR).

For more information on Guide, see pg 11.

Exit causes your set top box to exit whatever screen you are seeing and return you to normal TV viewing. If you ever get lost on a screen, it is always safe to press **Exit** and then start over again.

How To Use This Book

Layout

Instructions are paired with screen shots to illustrate the process and provide confirmation of what you should see on your TV.

On-screen text, such as screen titles, messages and options are shown in **Deep Blue Bold Type**.

Buttons on the remote control are represented by a graphic of that button, or **Red Bold Type** when a graphic cannot be shown.

Color-codes and Icons

Program listings are shown in different colors based upon the type of program shown. Icons may also be displayed based on some setting for a particular program.

Icons Used in the Guide

Standard Channel

Pay Per View Channel

Pay Per View Program

Standard Program

Movie

Highlighted Item

AutoTune Set

Multi-AutoTune Set

Record Set

Multi-Record Set

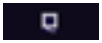
Reminder Set

Multi-Reminder Set

Locked Recording

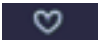
Program in HDTV

Icons Used in Info Areas

 Closed Captioned

Dolby Digital Audio

Secondary Audio

 Favorite List In Use

Live TV

Video on Demand

Pay Per View

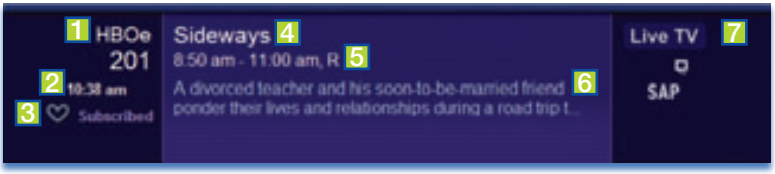
Recording to PVR

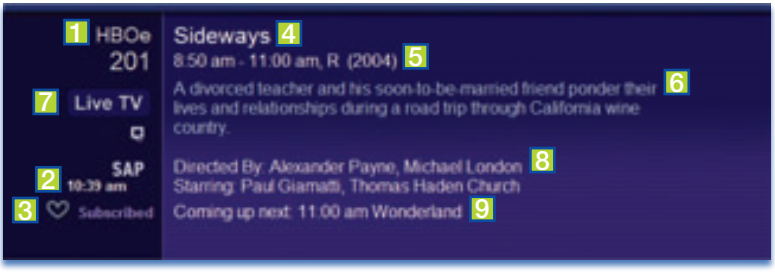
Playing from PVR

Playing from PRV (program still being recorded)

Blocked by Parental Controls

InfoBar Layout




1 HBOe
201
7 Live TV
SAP
2 10:39 am
3 Subscribed
Sideways 4
8:50 am - 11:00 am, R (2004) 5
A divorced teacher and his soon-to-be-married friend ponder their 6
lives and relationships during a road trip through California wine
country.
Directed By: Alexander Payne, Michael London 8
Starring: Paul Giamatti, Thomas Haden Church
Coming up next: 11:00 am Wonderland 9

1 **Channel Name and Number**

The name and number of the channel currently listed in the InfoBar.

2 **Current Time**

3 **Favorite List Currently In Use**

4 **Program Name**

5 **Program Start Time, End Time and Rating**

Includes original release date in Detailed View.

6 **Program Synopsis**

7 **Additional Program Details**

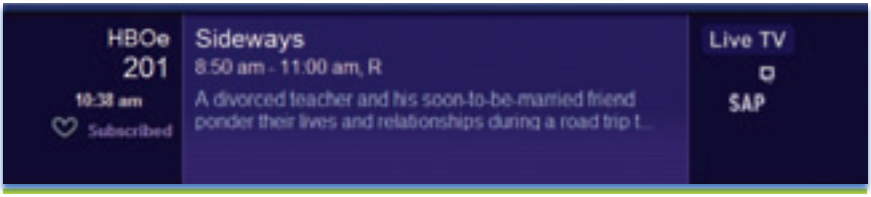
This area will indicate details such as if this program is Live TV, Video on Demand, Recorded using PVR, or Blocked. If closed captions, Dolby Digital audio, Secondary Audio Program are available, it will also be shown here. Finally, an HDTV program will be indicated here.

8 **Director and Actor Information**

9 **Coming Up Next**

The start time and title of the next program to be shown on the channel currently listed in the InfoBar.

The InfoBar



Introducing The InfoBar

The InfoBar is the most basic way of finding information about the show you are watching, as well as finding out what comes on later and what is on other channels.

Go To The InfoBar

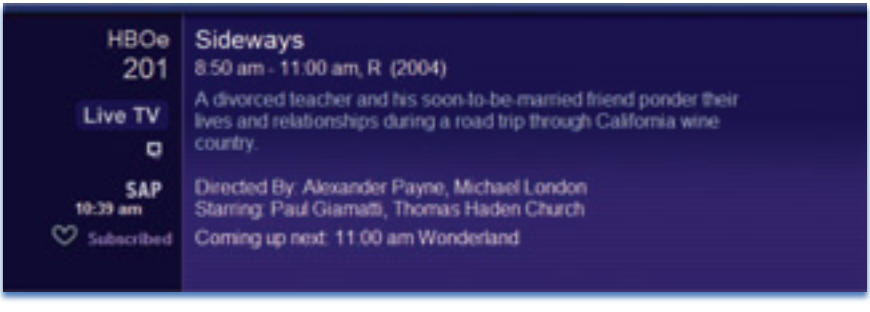
There are three ways to make the basic InfoBar appear.

Press **Info** on your remote control.

Press the **up or down direction buttons** on your remote control.

The basic InfoBar will also appear any time you change channels.

Once the InfoBar is active, press **Info** again to display the detailed Info-Bar. It adds information on stars, directors and what's next for the channel listed.

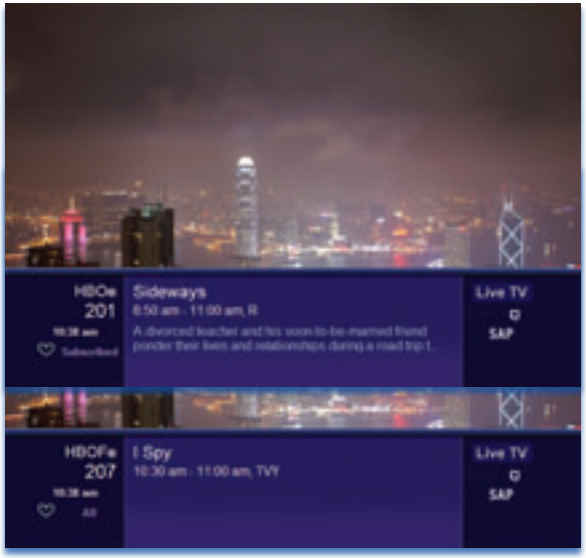

HBOe
201
Live TV
SAP
10:39 am
Subscribed
Sideways
8:50 am - 11:00 am, R (2004)
A divorced teacher and his soon-to-be-married friend ponder their lives and relationships during a road trip through California wine country.
Directed By: Alexander Payne, Michael London
Starring: Paul Giamatti, Thomas Haden Church
Coming up next: 11:00 am Wonderland

For more information on the layout of the basic and detailed InfoBar, see page 5 "InfoBar Layout".

Using The InfoBar

Step 1: Go To The InfoBar

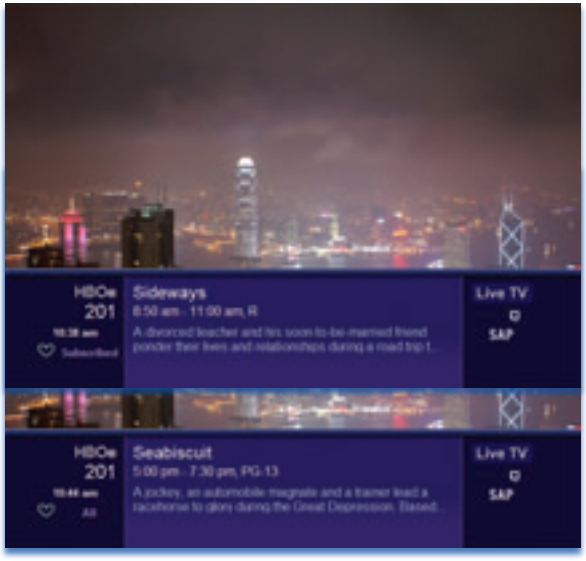
Press **Info**, the **up or down direction buttons**, or change channels.



Step 2a: See What's On Other Channels

Press the **up or down direction buttons** to scroll the InfoBar through what is showing on other channels without actually changing channels.

If you find something you would rather watch on another channel, press **OK** to tune to that channel.


HBOe
201
Sideways
8:50 am - 11:00 am, R
A divorced teacher and his soon-to-be-married friend ponder their lives and relationships during a road trip t...
Live TV
SAP
HBOe
201
Seabiscuit
5:00 pm - 7:30 pm, PG-13
A jockey, an automobile magnate and a trainer lead a racehorse to glory during the Great Depression. Based...
Live TV
SAP

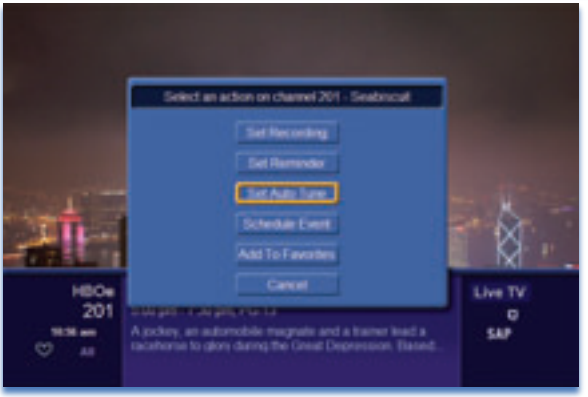
Step 2b: See What's On Later

Press the **right direction button** to scroll through upcoming programs for the channel listed on the InfoBar.

Press the **left direction button** to scroll back towards the current program for the channel listed on the InfoBar.

Note: You can combine steps 2a and 2b to see what comes on later on another channel if you like. However, if you plan to do a lot of browsing for programs on other channels or that are coming on later, it is easier to use Guide. For more information on Guide, see page 9.

The InfoBar



Press **OK** to display options to set a reminder, auto tune or recording (if your set top box supports PVR).

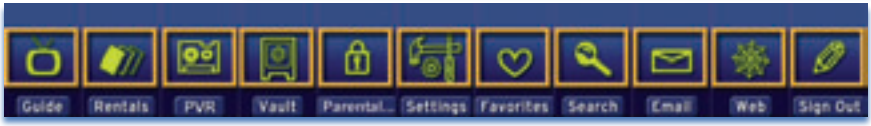
For more information on setting reminders, auto tunes and recordings, see page 13.

Exit The InfoBar

The InfoBar will go away on its own after a few seconds of inactivity, or…

Press **EXIT** on your remote control.

If you are in the detailed InfoBar, you can press **INFO** once more to exit the InfoBar.



Introducing The MenuBar

The MenuBar is a quick and easy way to access any feature of your service.

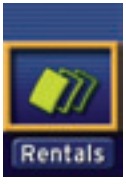
Go To The MenuBar

To display the MenuBar, press **Menu**

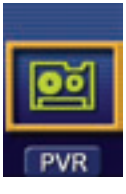
on your remote control.

Understand The MenuBar

Guide will bring up the program guide. For information on Guide, see page 11.



Rentals provides access to rent Video On Demand movies and programs. For information on Rentals, see page 20.



PVR provides access to programs recorded using PVR, as well as reviewing recordings you have scheduled, create a scheduled recording event, review the history of what you have recorded recently, or delete your recording history. For information on PVR, see page 25.

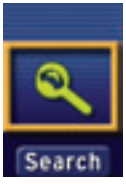
Vault provides quick access to Video On Demand, Pay Per View events, Sports Package subscriptions, Reminders you have scheduled, Messages from your service provider, and the Caller ID history. For more information on Vault, see page 33.

The Menu Bar

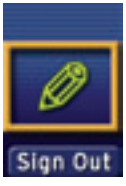
Parental Controls allows you to temporarily disable or enable all parental controls. For information on Parental Controls, see page 38.

Settings offers access to creating parental controls and setting blocked channels, determining how things appear on screen, creating sub user accounts, reviewing packages offered by your service provider, and reviewing your billing information. For information on Settings, see page 40.

Favorites allows you to chose, edit, create or delete a favorite channel list. For information on Favorites, see page 48.



Search allows you to search program listings or video on demand rentals by title. For information on Search, see page 51.



Sign Out allows you to sign out of the current user account. This only appears if you are using the Enable Login option under Settings/Preferences, have multiple user accounts, and have signed in with a user name and password. For information on Sign Out and user accounts, see Settings, page 40.

Favorite List

Indicates the favorite list currently in use. When you switch users, Guide's channel lineup will change to reflect that user's preferences.

Info Area

Provides information about the currently highlighted program, including start and end time, rating and a description. Below that is the current time and icons indicating closed captions, Dolby® Digital audio, or other particulars as applicable.

Picture-in-Picture

Allows you to watch TV while you are in Guide.

Highlight

Indicates what program listing is currently in focus.

Program Listings

Shows channel number and abbreviation (currently tuned channel shows a right arrow), and program listings for each channel. Program listings may include icons to indicate a setting or feature for a particular program

Listing Date/Time

Shows the date and time (divided into 30 minute increments) for the programs currently shown in Guide.

Guide

Introducing Guide

Guide is the place to quickly find out what's on now and what's playing later. You can set reminders or recordings for upcoming programs in Guide.

Go To Guide

There are two ways to go to Guide.

Press **Guide** , or…

Press **Menu**, highlight **Guide**, and press **OK**.

Parts of Guide

A diagram of the Guide screen is shown on page 11 "Guide Layout".

Getting Around Guide

To navigate Guide…

Press the **direction buttons** to move the highlight.

Jump to a channel by entering the channel with the **Number Pad (0-9)**.

Press **Pg Up or Pg Down** to scroll up and down the current page.

Press **Pg Fwd or Pg Back** to view the previous or next page.

Note: you can only go back as far as the current day and time.

Press **OK** to choose the program you have highlighted. If it is on now, Guide will tune you to the channel.

Press **OK** or **Exit** to leave the Guide.

If the program comes on later, you can set a reminder, auto tune or recording (if your set top box supports PVR). These are known as Scheduled Events.

Introducing Scheduled Events

Scheduled Event is the name for any setting you create that causes the system to remind you about a program or record a program automatically. There are three types of Scheduled Events: Reminders, Auto Tunes and Recordings.

A Reminder tells the system you want it to let you know a program is about to come on. An Auto Tune will automatically change to the correct channel

when the program is about to start. A Recording will automatically record the program using PVR.

Note: Your set top box must support PVR to use the Record event.

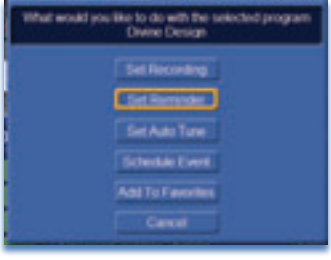
Set A Reminder, Auto Tune or Recording

Step 1: Pick A Program

Find the program you don't want to miss. Highlight the program listing and press **OK**.

Note: If you are setting a recording, you can highlight the program listing and press **Record** instead of **OK**, then skip steps 2 and 3.

Step 2: Set The Reminder, Auto Tune or Record



Highlight

Set Reminder or

Set Auto Tune or

Set Recording

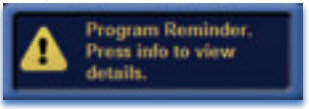
and press **OK**. You will then be returned to Guide.

Step 3: Return to Guide

The program listing now shows an icon next to the program's name.

Reminder set Auto Tune set Recording set

Step 4a: Your Reminder



A few minutes before your program comes on, a box will appear on your screen telling you you have a reminder.

Press **INFO** to display the reminder.

Highlight the button showing the program name and press **OK** to tune to that program, or highlight **Cancel** and press **OK** to ignore the reminder.

Step 4b: Your Auto Tune

Just before the program begins, a message will pop up, giving you the option to tune in or cancel. You can choose either option, or just wait, the pop up will go away, and the system will tune you to the correct channel.

Step 4c: Your Recording

If you have set a recording, you don't need to do anything else.

Once your program begins, your set top box will begin recording it for you. When you are ready to watch your recording, you will need to go to the Vault. For more information on the Vault, see page 33.

Set A Multi-Reminder, Multi-Auto Tune or Multi-Recording

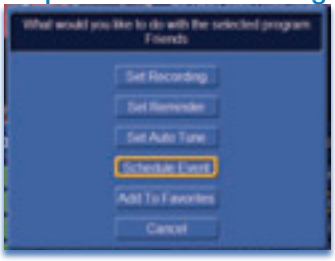
A scheduled event that repeats is a “multi-” event.

For example, if you always watch “Friends” every weeknight at 7:00 PM and want to be reminded each time it comes on, create a multi-reminder.

Step 1: Pick A Program

Find the program you don’t want to miss. Highlight the program listing and press **OK**.

Step 2: Set The Recording

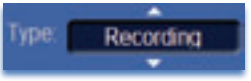


Highlight

and press **OK**.

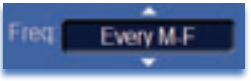
The Scheduled Events screen lists all the information about the start and end time, date and the correct channel for your program. If anything is not correct, highlight the incorrect item and press **OK**. Then use the **up and down direction buttons** to enter the correct information and press **OK**.

Step 3: Set The Event Type



Highlight the box next to **Type:** and press **OK**. The highlight will become **up and down arrows**. Press the **up and down direction buttons** until you see the event type you want, then press **OK**.

Step 4: Set Event Frequency



Highlight the box next to **Freq:** and press **OK**. The highlight will become **up and down arrows**. Press **up and down** until you see the frequency you want (in this case Every M-F), then press **OK**.

Step 5: Return To Guide

Once you have set the event frequency, highlight **OK** on the Schedule Event screen and press **OK**. You will be returned to Guide.

The program listing now shows an icon next to the program's name.

Multi-Reminder set Multi-Auto Tune set Multi-Recording set

Your multi-event will recurr as scheduled until you cancel it.

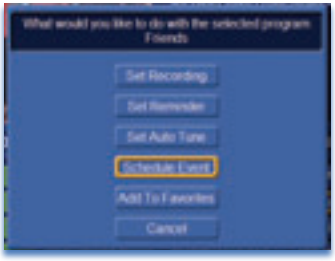
Cancel An Auto Tune, Reminder or Recording

You can cancel any scheduled event you have previously set directly from Guide.

Step 1: Pick The Program

Highlight the program with the scheduled event you want to cancel and press **OK**.

Step 2: Cancel the Scheduled Event



Highlight

Cancel Auto Tune or

Cancel Reminder or

Cancel Recording (depending on the type of event you are cancelling) and press **OK**.

Step 3: Return to Guide

After you press **OK**, you will be returned to Guide.

The program listing will no longer display the event icon.

For more information on cancelling events, see Vault page 36.

Guide and Favorite Lists

While in Guide, you can cycle through your Favorites lists by pressing **Guide** repeatedly. Each press will activate the next Favorites list.

The name of the active Favorites list is shown on the green tab in the picture-in-picture area. This causes Guide to only display the channels included on that Favorites list.

Pressing **Guide** once you have cycled through all Favorites lists will exit Guide.

Introducing Pay Per View

Pay Per View allows you to watch exclusive sporting events and other content in the privacy of your home with no long lines, big crowds, expensive concessions and seats in the “nose bleed” section.

Go To Pay Per View

Pay Per View channels are listed in Guide in red.

Pay Per View movies are listed in purple. Other Pay Per View programs are in blue.

Buy Pay Per View

Step 1: Pick The Program

Highlight the Pay Per View program you want to buy and press **OK**.

Step 2: Buy PPV

Highlight

and press **OK**.

Step 3: Confirm Your Purchase

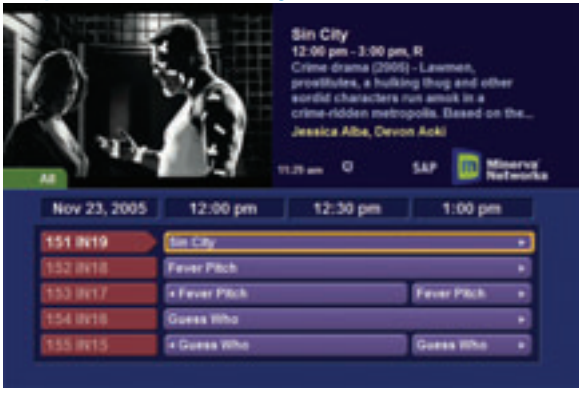
Highlight the box next to **Enter PIN** and enter your Pay Per View PIN using the **Number Pad (0-9)**. For more information on PINs, see Settings page 45.

If you want to allow any other user accounts to be able to watch this Pay Per View, highlight the checkbox next to **Share PPV** and press **OK**.

For more information on user accounts, see Settings pg 45.

Finally, highlight the **Buy** button and press **OK**.

Step 4: Watch Your Pay Per View



Once you have completed your purchase, you will see that the channel name and number are now white instead of dimmed to indicate you have purchased a Pay Per View program on this channel.

At this point you can watch your pay per view just as you would any other program if it is currently playing.

If you purchased your pay per view program in advance, you can schedule an auto tune or reminder event so that you don't miss it.

For more information on setting reminders, see Guide page 12.

For more information on setting auto tunes, see Guide page 12.

Rentals

Introducing Rentals and VOD (Video On Demand)

Rentals provides access to VOD (Video On Demand) movies and programs. It's like renting from the local video rental store, only better. You can choose from the most recent movies and older favorites, along with favorite TV shows, music videos and local programming (depending on what your service provider offers).

Unlike pay per view which only allows you to watch the program once at the scheduled time, VOD allows you to determine when you want to watch, and watch as often as you want during the rental period. You can even pause, rewind or fast forward just like a videotape or DVD. Rental prices are comparable to prices at your local video store, and some programs may even be free!

VOD Rentals are the ultimate in convenience and entertainment in your home! No more hassles with video rental stores.

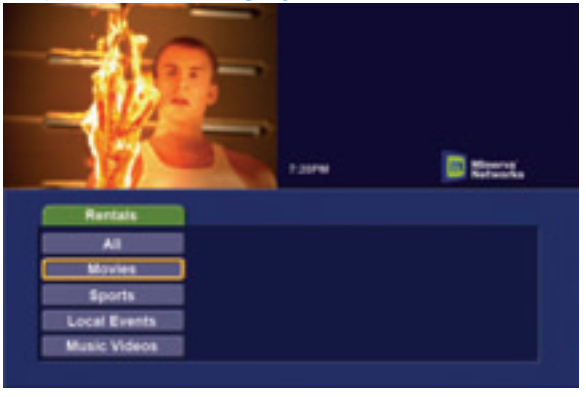
Go To Rentals

Press **Menu**, highlight **Rentals** and press **OK**.

Browse Rentals

VOD Rentals are grouped into categories and sub-categories to make finding what you want very easy.

Step 1: Pick A Category



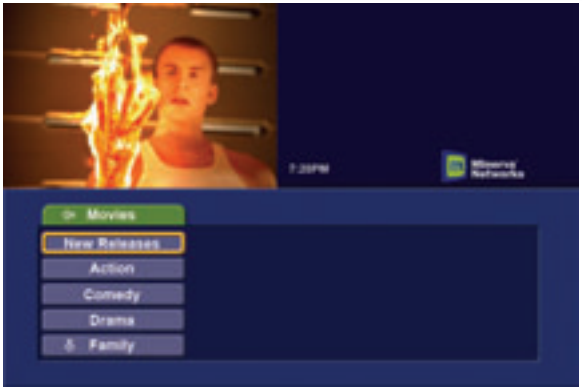
The bottom left of your screen lists the main Rental categories.

Highlight a main category and press **OK**.

Step 2: Pick A Sub-Category

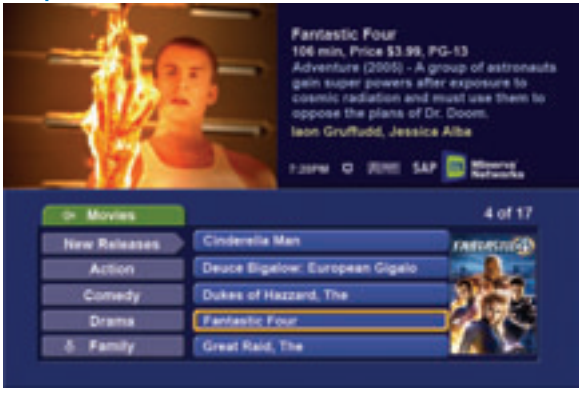
The main categories are replaced by a list of sub-categories.

Highlight a sub-category and press **OK**.



If you want to go back and pick a different main category, highlight the green tab above the sub-categories and press **OK** to return to the main categories.

Step 3: Browse The Rentals



When you choose a sub-category, a list of all available VOD Rentals for that category are shown to the right.

Highlighting a VOD Rental will list information for that Rental in the upper right portion of the screen.

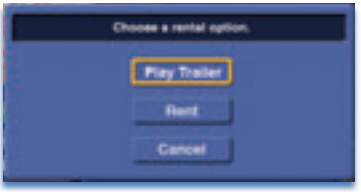
Watch A Rentals Trailer

Most VOD movies offer a trailer for that movie. The trailer is the same one shown in TV ads or in theaters prior to the movie's theatrical release.

Step 1: Pick A Rental

Follow Steps 1-3 for "Browse Rentals" to find a VOD Rental in which you are interested. Press **OK**.

Step 2: Play The Trailer



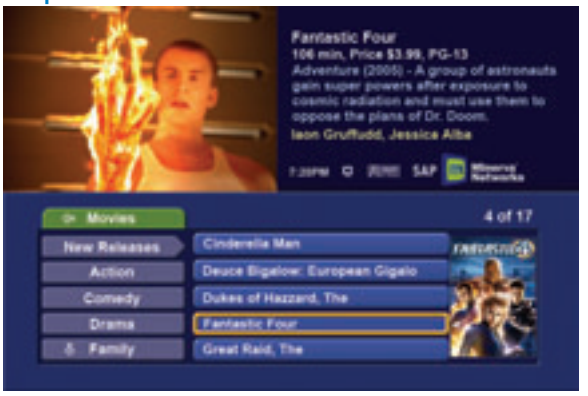
If a trailer is available for the VOD Rental you have selected, highlight **Play Trailer** and press **OK**.

If the Play Trailer option is not shown, there is no trailer available for this VOD Rental.

Note: For more information on controlling playback of VOD Rentals, see Controlling VOD Rentals pg 23.

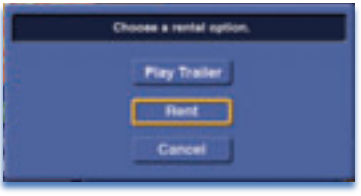
Rent A VOD Rental

Step 1: Pick A Rental



Follow Steps 1-3 for "Browse Rentals" to find a VOD Rental in which you are interested. Press **OK**.

Step 2: Rent



Highlight **Rent** and press **OK**.

Step 3: Confirm Your Rental

The confirmation screen appears.

If you want anyone who signs in to your set top box to be able to watch this VOD Rental, highlight the **Share Rentals** checkbox and press **OK**. If don't want to share this Rental (or if you don't use sign in), leave this blank.

Highlight the text box next to **Enter PIN** and enter your PIN. For more information on PINs, see Settings page 45.

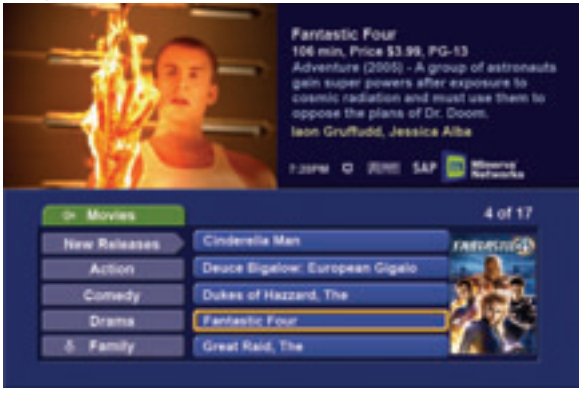
Highlight **Rent** and press **OK** to confirm your VOD Rental, or highlight **Cancel** and press **OK** if you changed your mind.

Watch Your VOD Rental

Once you have completed the Rental process, you will want to watch your VOD Rental. You can play your VOD Rental from Rentals or from Vault.

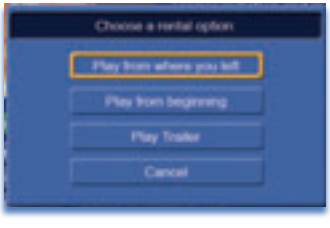
Note: For information on the Vault, see Vault pg 33.

Step 1: Pick Your Rental



Highlight your VOD Rental and press **OK**.

Step 2: Play Your Rental



Use the **direction buttons** to highlight **Play from beginning** and press **OK** to start playing at the beginning of the program.

If you have already watched part of the program and want to pick up where you left off, highlight **Play from where you left** and press **OK**.

Controlling VOD Rentals

While watching a VOD Rentals, you can use the Playback Control buttons to pause, rewind, fast-forward or stop playback.

Press **Pause** to halt playback at the current point.

Press **Rewind** to reverse playback from the current point. Each time you press Rewind, the rewind speed accelerates from 2x - 4x - 10x - 25x (normal Play speed is 1x).

Press **Fast Fwd** to advance playback from the current point. Each time you press Fast Fwd, the advance speed accelerates from 2x - 4x - 10x - 25x (normal Play speed is 1x).

Press **Play** to resume watching at normal speed.

Press **Stop** to exit playback of the program.

The Slider

Any time you press one of the Playback Control buttons, the Slider is displayed at the top of the screen.

The box to the left indicates the playback function in use.

The box to the right indicates the current point in playback in hours:minutes:seconds.

The bar in the middle gives a visual representation of where you are in the program. The lighter section indicates how much of the program has been played.

Introducing PVR

PVR stands for Personal Video Recording (sometimes called DVR or Digital Video Recording). PVR allows you to record programs digitally without the need for tapes or discs.

Your set top box can record many hours of programming, allowing you to watch at your leisure with the capability to rewind, fast forward or pause.

Additionally, if you are recording a program as you watch it, you can pause or rewind the “live” program. Your set top box will continue to record while paused or while you watch a replay, and then pick back up where you left off.

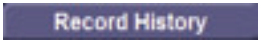
Note: If your set top box does not support PVR, please contact your service provider for an upgrade.

The PVR Menu Quick Reference

Recordings lists programs you have already recorded. Go here to watch, lock or delete these recorded programs.

To Record lists all Recording events you have scheduled, and allows you to cancel any future recording events.

Schedule Event allows you to create a recording, reminder or auto-tune event for individual or recurring programs.



Record History is a log of when recordings start, complete or are cancelled.

Delete History logs any deleted recording(s).

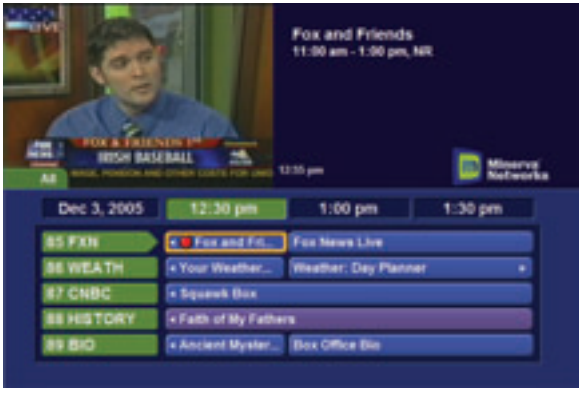
Quick Record With PVR

The fastest and easiest way to begin recording using PVR is to use the **Record** button on your remote control.

Step 1: Start Recording

While watching a program, press **Record**. Your set top box will immediately begin recording, and the InfoBar will appear with a red Record icon to the right.

Once recording has started, a PVR icon will replace the Record icon on the InfoBar, indicating your are now watching a program recorded to PVR (even though it may still be recording).



You can also start a quick record in Guide.

Highlight a program you want to record using the **direction buttons** and press **Record**.

If the program is currently on, recording will begin immediately. If the program comes on in the future, a recording event is scheduled and your set top box will record the program for you automatically.

Controlling PVR-recorded Programs

While watching a PVR-recorded program, you can use the Playback Control buttons to pause, rewind, fast-forward or stop playback.

Press **Pause** to halt playback at the current point.

Press **Rewind** to reverse playback from the current point. Each time

you press Rewind, the rewind speed accelerates from 2x - 4x - 10x - 25x (normal Play speed is 1x).

Press **Fast Fwd** to advance playback from the current point. Each time you press Fast Fwd, the advance speed accelerates from 2x - 4x - 10x - 25x (normal Play speed is 1x).

Press **Play** to resume watching at normal speed.

Press **Stop** to exit playback of the PVR-recorded program.

The Slider

Any time you press one of the Playback Control buttons, the Slider is displayed at the top of the screen.

The box to the left indicates the playback function in use.

The box to the right indicates the current point in playback in hours:minutes:seconds.

The bar in the middle gives a visual representation of where you are in the program. The lighter section indicates how much of the program has been played.

The PVR Menu

The PVR item on the MenuBar provides access to previously recorded programs, recording events you have set, schedule an event, view your recording history and delete your recording history.

Go To PVR

Press **Menu**, highlight **PVR** and press **OK**.

Go To PVR Recordings

Highlight **Recordings** and press **OK**.

A list of your recorded programs will appear to the right.

Recordings are listed from oldest at the top to newest at the bottom. Along with the program name, the length of the recording in minutes, and the date the recording is made are listed.

Any program still being recorded is listed with a red dot icon to the right of the recording date.

Watch A PVR-recorded Program

Step 1: Pick A Recording

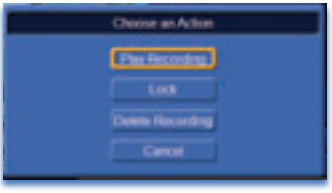
Highlight the recording you want to watch and press **OK**.

Step 2: Play The Recording

Highlight

and press **OK**.

Step 3: Watch The Recording



You will exit the PVR menu and your recording will begin playing. The InfoBar will appear for a few seconds with a green PVR icon to the right to indicate you are playing a PVR recording.

While watching your recording, you can use any of the PVR Control buttons on your remote just as you would if watching a videotape or DVD.

Step 4: Return To Live TV

When the recording ends, you will be returned to live TV.

If you want to return to live TV before your recording has ended, press **Stop**.

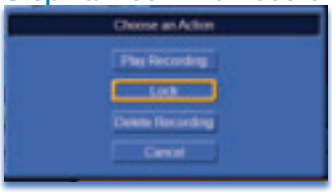
Lock or Unlock A Recording

Locking a recording prevents the system from deleting a program to make space for new recordings.

Step 1: Pick A Recording

Highlight the recording you want to lock and press **OK**.

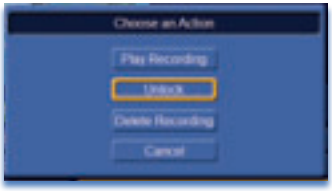
Step 2a: Lock The Recording



Highlight Lock and press **OK**.

Once a program is locked, a appears to the right of the recording date.

Step 2b: Unlock The Recording



If you select a locked program in Step 1, the Lock option will instead be Unlock.

Highlight Unlock and press **OK**.

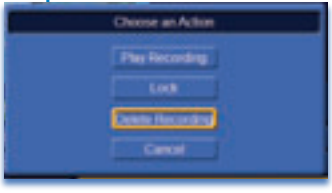
When the program is unlocked, the padlock icon is removed.

Deleting A Recording

Step 1: Pick A Recording

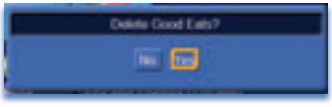
Highlight the recording you want to delete and press **OK**.

Step 2: Delete The Recording



Highlight Delete Recording and press **OK**.

Step 3: Confirm Delete



Highlight **Yes** and press **OK** to confirm, or **No** if you changed your mind.

Step 4: Recording Deleted

Once you confirm the deletion, the entry for that recording is removed from the list.

Note: Once a recording has been deleted there is no way to get it back. Please take care when deleting recordings.

Review Recording Events

You can easily review and cancel future recording events from To Record.

Go To Recording Events

Highlight **To Record** and press **OK**.

A list of your scheduled future recording events will appear to the right.

Recording events are listed from earliest at the top to latest at the bottom. Each recording event history lists the channel on which the program is shown, the name of the program, and the date and time it airs.

If the recording event is a multi-recording, stacked red dot icons are shown to the right of the program date and time.

Cancel A Recording Event

Step 1: Pick A Recording Event

Highlight the recording event you want to cancel and press **OK**.

Step 2: Cancel The Recording Event

Highlight

and press **OK**.

Step 3: Recording Canceled

Once you have cancelled the recording event, the entry for that recording event is removed from the list.

Schedule A Recording (or other) Event

You can schedule a recording, reminder or auto tune event from the PVR menu in almost exactly the same way as you would when choosing Schedule Event from Guide. The only difference when doing so from the PVR menu is that no information about the event is entered for you.

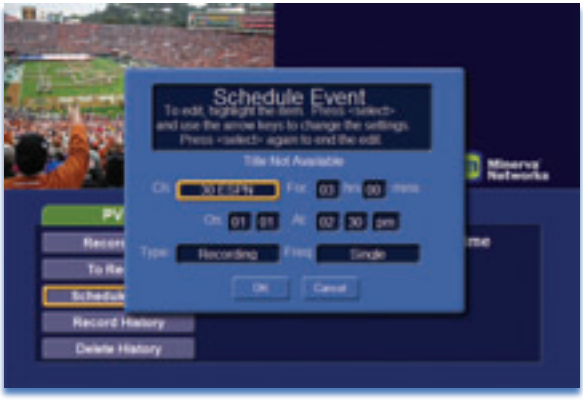
Go To Schedule Event

Highlight **Schedule Event** and press **OK**.

Schedule A Recording, Reminder or Auto Tune Event

Once you choose Schedule Event from the PVR menu, the Schedule Event window appears.

Use the same controls for each setting:



Highlight the setting you want to change and press **OK**.

Use the **up or down direction buttons** to change the setting.

Press **OK** to enter your change.

Step 1: Set The Channel
Step 2: Set The Program Length (Hours: Minutes)
Step 3: Set The Program Air Date (Month/Day)
Step 4: Set The Start Time (Hour:Minute AM/PM)
Step 5: Set The Event Type
Choose **Recording**, **Reminder**, or **Auto-Tune**.

Step 6: Set Event Frequency
Choose **Single** (the event happens once), **Weekly** (the event happens on the same day every week), **Every M-F** (the event happens every weekday), or **Every Day** (the event happens every day of the week).

Step 7: Set The Event
Highlight **OK** and press **OK** to save your scheduled event, or highlight **Cancel** and press **OK** to exit back to the PVR menu.

Your Recording History

Record History is a log of all events related to your recordings, including recording started, recording completed and cancellation of a recording event.

Delete History is a log of all recordings that have been deleted.

Go To Record History

Highlight **Record History** and press **OK**.

Review Record History

Press **up and down** on the remote to scroll through your record history.

Go To Delete History

Highlight **Delete History** and press **OK**.

Review Delete History

Press **up and down** on the remote to scroll through your deletion history.

Introducing Vault

Vault stores all your purchased programming, a list of your scheduled reminder and auto-tune events, messages from your service provider, and a log of your Caller ID.

Note: You must subscribe to Caller ID from your telephone company for Caller ID functions.

The Vault Menu

Video provides access to your VOD Rentals you have purchased from Rentals.

PPV Events lists your purchased Pay Per View movies and events.

Sports Packages provides access to subscription seasonal sports packages.

Reminders lists all reminder and auto-tune events you have created. From here you can cancel a reminder or auto-tune.

Messages allows you to view any messages from your service provider. Messages may inform you of promotional offers, upcoming pay per view events, service upgrades or billing alerts.

Caller ID offers access to a log of all calls you have received through Caller ID. You can review Caller ID entries and delete individual entries.

Go To Vault

Press **Menu** on your remote control, highlight **Vault** and press **OK**.

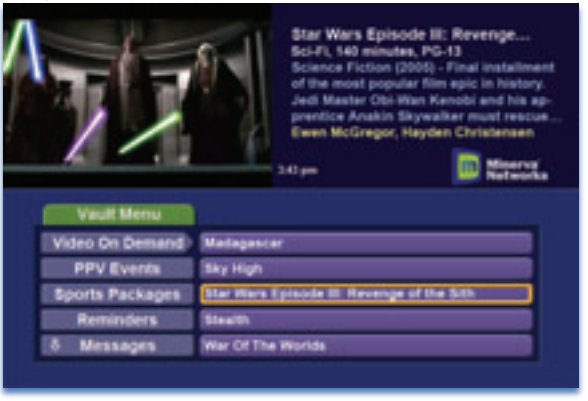
Go To Rented Videos

Highlight **Video** and press **OK**.

A list of your purchased VOD Rentals appears to the right.

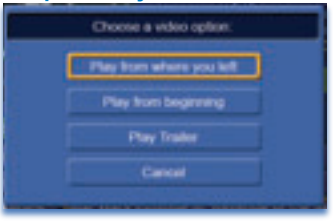
Watch A Rental Video

Step 1: Pick Your Video Rental


Star Wars Episode III: Revenge...
Sci-Fi, 140 minutes, PG-13
Science Fiction (2005) - Final installment of the most popular film epic in history. Jedi Master Obi-Wan Kenobi and his apprentice Anakin Skywalker must rescue...
Ewen McGregor, Hayden Christensen
Minerva Networks
Vault Menu
Video On Demand
PPV Events
Sports Packages
Reminders
Messages
Madagascar
Sky High
Star Wars Episode III: Revenge of the Sith
Stealth
War Of The Worlds

Highlight your Video Rental and press **OK**.

Step 2: Play Your Rental



Highlight **Play from beginning** and press **OK** to start playing at the beginning of the program.

If you have already watched part of the program and want to pick up where you left off, highlight **Play from where you left** and press **OK**.

Note: For more information on controlling the playback of Video Rentals, see Controlling VOD Rentals pg 23.

Introducing PPV Events

PPV Events lists your purchased Pay Per View movies and events, and allows you to create or remove reminders for your Pay Per View.

Go To PPV Events

Highlight **PPV Events** and press **OK**.

A list of your purchased Pay Per View events appears to the right.

Add or Remove Reminders for PPV Events

Step 1: Pick A Pay Per View Event

Highlight the Pay Per View listing and press **OK**.

Step 2a: Set The Reminder or Auto Tune

If the listing you have chosen does not already have a Reminder or Auto Tune, highlight **Set Reminder** or **Set Auto Tune** and press **OK**.

Step 2b: Cancel Reminder or Auto Tune

If the listing you have chosen already has a Reminder or Auto Tune, highlight **Cancel Reminder** or **Cancel Auto Tune** and press **OK**.

For more information on Reminders and Auto Tunes, see Guide page 12.

Introducing Sports Subscriptions

Sports Subscriptions lists available seasonal subscriptions for particular sports or sports leagues. Examples would be “MLB Extra Innings”, “ESPN Game Plan” or “NASCAR inCar.”

Go To Sports Subscriptions

Highlight **Sports Subscriptions** and press **OK**.

A list of available subscription packages appears to the right.

Purchase A Sports Subscription

Step 1: Pick A Sports Package

Highlight the sports packages to which you want to subscribe and press **OK**.

Step 2: Subscribe To Your Sports Package

Highlight the **Subscribe** button and press **OK**.

Step 3: Confirm Your Subscription

Highlight the box next to **Enter PIN** and enter your PIN using the **Number Pad (0-9)**. For more information on PINs, see Settings page 53.

If you want to allow any other user accounts to be able to watch this Pay Per View, highlight the checkbox next to **Share PPV** and press **OK**.

For more information on user accounts, see Settings pg 53.

Finally, highlight the **Buy** button and press **OK**.

Step 4: Watch Your Sports Package

Once you have completed your purchase, you receive information on how to view programming that is included in your subscription.

Introducing Reminders

Reminders lists all reminder and auto-tune events you have created. From here you can cancel a reminder or auto-tune

Go To Reminders

Highlight **Reminders** and press **OK**.

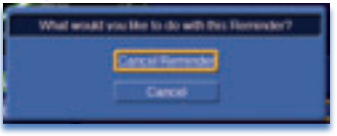
A list of your reminders and auto tunes appears to the right.

Cancel A Reminder or Auto Tune

Step 1: Pick The Program

Highlight the reminder or auto tune you want to cancel and press **OK**.

Step 2: Cancel the Auto Tune or Reminder



Highlight **Cancel Auto Tune** or **Cancel Reminder** depending on the type of event you are cancelling and press **OK**.

Introducing Messages

Messages allows you to view any messages from your service provider. Messages may inform you of promotional offers, upcoming pay per view events, service upgrades or billing alerts.

Whenever you receive a new message from your service provider, an alert will appear on your screen informing you of the new message. Press **Info** on your remote to display the message, or press **Exit** to ignore the alert and view the message later.

Go To Messages

Highlight **Messages** and press **OK**.

A list of all available messages appears to the right.

Read A Message

Step 1: Pick The Message

Highlight the message listing you want to read. The full message will be displayed in the Info Area in the upper right-hand corner of your screen.

Introducing Caller ID

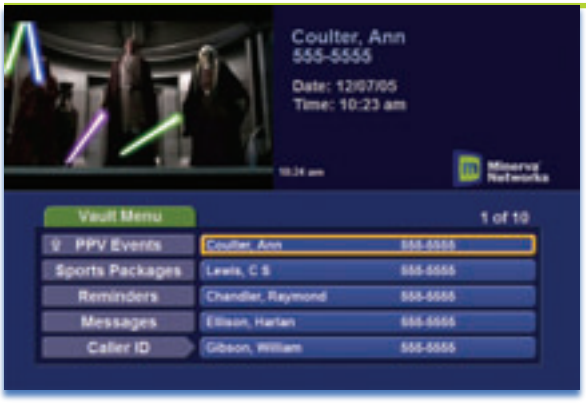
Caller ID offers access to a log of all calls you have received through Caller ID. You can review Caller ID entries and delete individual entries.

Note: You must subscribe to Caller ID from your phone company to access this feature.

Whenever you receive a call, an alert will appear in the upper left corner of your screen listing the caller information. This alert will be removed after a few seconds.

Note: For information on settings for your Caller ID alert, see Settings pg 41.

Go To Caller ID



Highlight **Caller ID** and press **OK**.

A list of your received calls appears to the right.

Delete A Caller ID Entry

Step 1: Pick The Entry

Highlight the Caller ID listing you want to cancel and press **OK**.

Step 2: Delete Caller ID Log Entry

Highlight **Delete** and press **OK** to remove the entry, or **Cancel** if you want to keep it.

Parental Controls

Introducing Parental Controls

Parental Controls lets you turn on and off all parental controls for your service. This allows you to let the kids watch TV without you constantly worrying that they may see something you feel is inappropriate, but still allow the adults to watch their programs without repeatedly entering a password.

Go To Parental Controls

Press **Menu** and highlight **Parental Controls**.

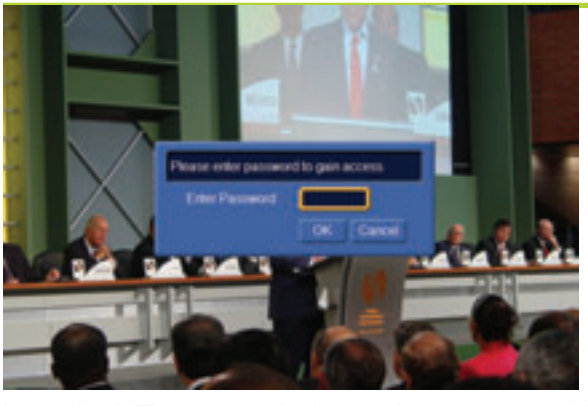
Enable/Disable Parental Controls

The icon for Parental Controls lets you know if parental controls are on or off.

If parental controls are in effect, the Parental Controls icon is a locked padlock.

If parental controls have been turned off, the Parental Controls icon is an open padlock.

Disable Parental Controls



Press **OK**. Use the **Number Pad** to enter your parental controls password. Then highlight **OK** and press **OK**.

When you disable parental controls, they will remain that way until you turn them back on, or the Parental Controls Timeout is reached. The timeout is the maximum period of time for which Parental Controls will be disabled.

At the end of the time period, the system will automatically restore Parental Controls. You will see an alert on the screen just before parental controls are restored.

For more information on the Unlock Timeout for Parental Controls, see Settings/Users/ Parental Control Settings page 50.

Enable Parental Controls

Press **Menu** and highlight **Parental Controls**, then press **OK**. Parental Controls are now in effect.

For more information on creating parental controls and parental control settings, see Settings, pg 43.

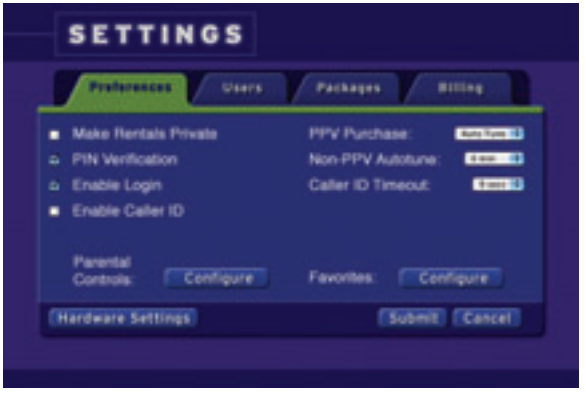
Introducing Settings

Settings gives you control over your video service. You can change how alerts appear on your screen, create parental controls, and block channels. You can create user accounts for members of your family, review available packages from your service provider, and review your billing information.

Go To Settings

Press **Menu** and highlight **Settings**.

There are four major sections of Settings:



Preferences - settings that affect your overall service. This includes whether logging in is required, whether Caller ID is shown on screen, and if so, for how long.

Users - settings for parental controls and channel blocking, as well as changing passwords and PINs.

Packages - displays your current package and pricing

Billing - displays your recent billing history

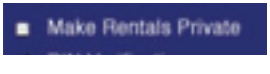
Chose A Settings Screen

To view a particular Settings screen, highlight a tab name, then press **OK**.

Working With Settings/Preferences

Make Rentals Private

Make Rentals Private creates a default setting for any pay per view or video on demand rental. They will automatically be available for any user account to watch (disabled), or only for the user who makes the purchase (enabled)



To turn Make Rentals Private on or off, highlight the checkbox and press **OK**.

PIN Verification

PIN Verification determines whether a user's PIN has to be entered to verify a pay per view or video on demand purchase.

To turn PIN Verification on or off, highlight the checkbox and press **OK**.

Enable Login

Enable Login requires a user name and password to be entered before any video is available whenever the set top box is first turned on or when someone has signed out.

To turn Enable Login on or off, highlight the checkbox and press **OK**.

Enable Caller ID

Enable Caller ID turns on or off screen alerts for incoming Caller ID.

To turn Enable Caller ID on or off, highlight the checkbox and press **OK**.

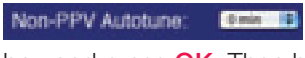
PPV Purchase

PPV Purchase tells the system that whenever you purchase a pay per view event, you want a reminder or auto tune to automatically be created, or not.

To set PPV Purchase, highlight the combo box and press **OK**. Then highlight **None**, **Auto Tune** or **Reminder** and press **OK**.

Non PPV Autotune

This setting establishes how soon before a program begins the system should change the channel when an auto tune is scheduled for a regular (non-pay per view) program.



To set Non PPV Autotune, highlight the combo box and press **OK**. Then highlight **0 min**, **½ min**, **2 min** or **5 min** and press **OK**.

Caller ID Timeout

Caller ID Timeout determines how long Caller ID alerts remain on screen. If Enable Caller ID is turned off, this setting has no effect.

To set Caller ID Timeout, highlight the combo box and press **OK**. Then highlight **5, 10, 15, 20, 25, 30, 35, 40** or **45 secs**, then press **OK**.

Parental Controls

Parental Controls determines what programs are allowed to be watched based on ratings.

To set Parental Controls, highlight the **Configure** button to the right of **Parental Controls:** and press **OK**.

Note: You can also set Parental Controls from the User screen.

Favorites

Favorites allows you to create a set of favorite channels. When using a favorites list, only those channels are listed in Guide, and when changing channels using the CH +/- button, only those channels will be shown.

To create, edit or delete a Favorites list, highlight the **Configure** button to the right of **Favorites:** and press **OK**.

Note: You can also work with Favorites lists from the MenuBar.

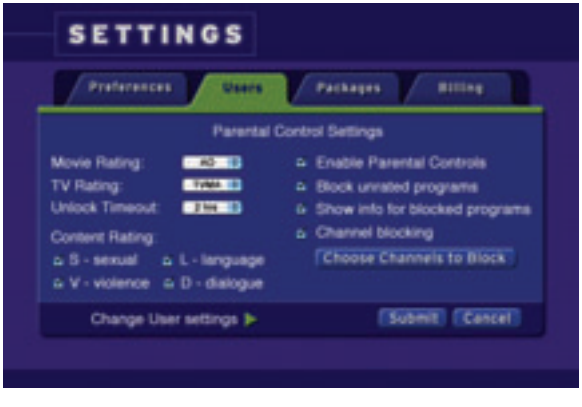
Save Your Preferences Settings

Once you have changed any Preferences settings you want, use the **Direction Buttons** to highlight the **Submit** button and press **OK**.

If you want to discard your changes, highlight **Cancel** and press **OK**.

Working With Settings/Users

The Users screen is actually two different screens: Parental Controls settings and User settings.



Parental Controls settings determines what ratings and content is restricted and what channels are blocked.

User settings is where you enter a new password or PIN for a user account.

Switch Between Parental Control Set-

tings and User Settings

To go from Parental Control settings to User settings, highlight **Change User settings** at the bottom left of the screen and press **OK**.

To go from User settings to Parental Control settings, highlight **Change Parental Controls settings** at the bottom left of the screen and press **OK**.

Working With Settings/Users/Parental Control Settings

Movie Rating

Movie Rating determines the highest rating for movies that will not be blocked.

To set Movie Rating, highlight the combo box and press **OK**. Then highlight **G, PG, PG-13, R, NC-17**, or **AO**, then press **OK**.

TV Rating

TV Rating determines the highest rating for television that will not be blocked.

To set TV Rating, highlight the combo box and press **OK**. Then highlight **TV-Y, TV-Y7, TV-G, TV-PG, TV-14**, or **TV-MA**, then press **OK**.

Content Rating

Content Rating determines the type of content that will be blocked. There are four different content ratings: S - Sexual, L - Language, V - Violence, and D - Dialogue.

To block a particular type of content, highlight the checkbox to the right of that content item and press **OK**.

Enable Parental Controls

Enable Parental Controls enables/disables all parental control settings. When disabled, your settings remain unchanged but have no effect until you enable them.

To turn Enable Parental Controls on or off, highlight the checkbox and press **OK**.

Block Unrated Programs

Block Unrated Programs allows/blocks any program that does not have a rating.

To turn Block Unrated Programs on or off, highlight the checkbox and press **OK**.

Show Info For Blocked Programs

Show Info For Blocked Programs allows/blocks any information being listed in the InfoBar or Guide for any program that has been blocked for any reason.

To turn Show Info For Blocked Programs on or off, highlight the checkbox and press **OK**.

Channel Blocking

Channel Blocking enables/disables your list of blocked channels.

To turn Channel Blocking on or off, highlight the checkbox and press **OK**.

Choose Channels To Block

Choose Channels To Block displays a list of all channels available You can then block or unblock any channel.

To block channels, highlight the **Choose Channels To Block** button and press **OK**.

The Parental Controls Channel Block list will appear.

Blocked Channel

Unblocked Channel

To block/unblock a channel, highlight the channel entry and press **OK**.

To go to the next screen of channels, highlight the **left or right arrow** at the bottom right of your screen beneath **page x of x** and press **OK**.

To save your changes and return to Parental Controls Settings, highlight the **OK** button at the bottom of the screen and press **OK**.

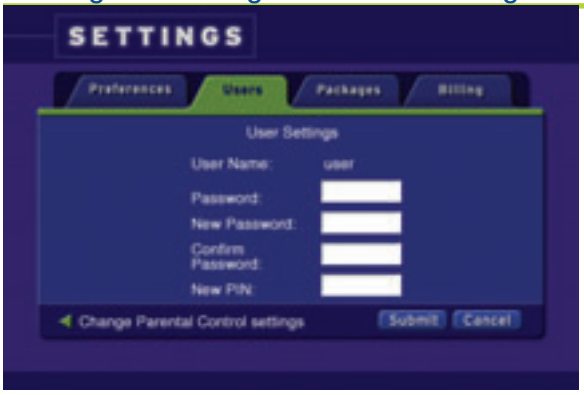
To discard your changes, highlight **Cancel** and press **OK**.

Save Your Parental Control Settings

Once you have changed any Parental Control Settings, highlight the **Submit** button and press **OK**.

If you want to discard your changes, highlight **Cancel** and press **OK**.

Working With Settings/Users/User Settings



User Settings allows you to change the password and PIN for an existing user account.

Note: Keep track of your password and PIN. Your service provider cannot tell you your password or PIN if you forget, they can only reset them. You would then need to recreate them yourself.

Password

Enter the current password for the user name shown.

To enter the current password, highlight the text box to the right of **Password:** and press **OK**. Use the **number pad (0-9)** to enter the current password, and press **OK**.

New Password

Enter the new password for the user name shown.

To set New Password, highlight the text box to the right of **New Password:** and press **OK**. Use the **number pad (0-9)** to enter the new password, and press **OK**.

Confirm Password

Repeat the new password to make sure it is what you want.

To Confirm Password, highlight the text box to the right of **Confirm Password:** and press **OK**. Then use the **number pad (0-9)** to repeat the new password and press **OK**.

New PIN

Enter a new Personal Identification Number for the listed user account.

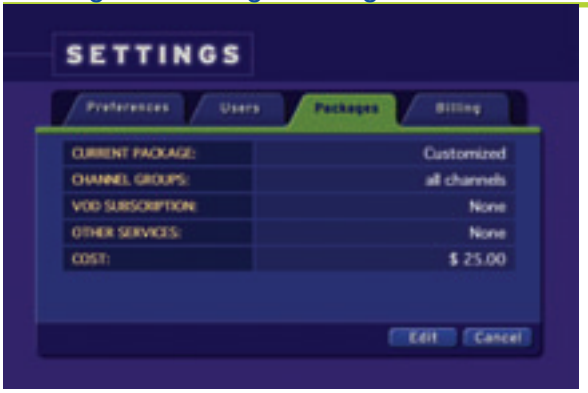
To set New PIN, highlight the text box to the right of **New PIN:** and press **OK**. Then use the **number pad (0-9)** to enter the new PIN, and press **OK**.

Save Your User Settings

Once you have changed User Settings, highlight the Submit button and press OK.

If you want to discard your changes, highlight **Cancel** and press **OK**.

Working With Settings/Packages



Packages lists your current service package(s), channel groups that make up your package or that you have added to your base package, any subscriptions you have, any other services you have purchased, and the monthly charge for your service.

Edit Your Packages

If your service provider has enabled this feature, you may be able to edit what packages are part of your service using the Edit button. Please contact your service provider concerning availability and features of Package Editing.

To edit your package, highlight the **Edit** button and press **OK**.

To exit the Settings/Packages screen, highlight **Cancel** and press **OK**.

Working With Settings/Billing

Billing lists a summary of your monthly billing history.

Review Your Billing

If there are multiple screens of billing information, highlight the left arrow or right arrow at the bottom left of your screen to the right of page x of x and press OK on your remote control.

To exit the Settings/Billing screen, highlight **Done** and press **OK**.

Favorites

Introducing Favorites

Favorites allows you to create, edit, choose or delete a list of your favorite channels. You can have multiple favorites lists depending on how you want to use them.

When using a favorites list, only the channels in that list are shown in Guide, and when changing channels using the CH +/- button, you will be restricted to only the channels in the favorites list.

For more information on Favorites lists in Guide, see Guide Layout page 11.

Go To Favorites

Press **Menu** and highlight **Favorites**, then press **OK**.

You will be presented with a screen with options to choose, edit, create or delete a favorites list, or cancel.

Choose A Favorites List

There are two ways to choose a favorites list:

Favorites From The MenuBar

Follow the steps in “Go To Favorites”, then highlight **Choose** and press **OK**. Then highlight the favorites list you want and press **OK**.

Favorites From Guide

While in Guide, you can cycle through your favorites lists by pressing **Guide** again. Each press will activate the next favorites list and you will see the name of the current favorites list in the green tab just above the date and channel entries. Pressing **Guide** once you have cycled through all favorites lists will exit Guide.

Create or Edit A Favorites List

Step 1: Create or Edit

Follow the steps above in “Go To Favorites”, then highlight **Create** or **Edit** and press **OK**.

Step 2: Select Channels For Your Favorites List

You will be presented with the Favorites create/edit screens. These screens displays every channel offered by your service provider. At the top of the screen is a text box to enter a name for your favorites list.

Highlight the text box below **Name of this Favorites list:** and press **OK**. You can use the wireless keyboard (when available) to enter or change the name for your favorites list and press **OK**.

To the left of each channel entry is a checkbox.

Highlight a channel you want to add to or remove from your favorites list and press **OK**.

A channel not on your favorites list is listed as white text on a dark blue background and the checkbox is empty.

A channel included on your favorites list is shown as black text on a light background and the checkbox is filled.

To go to the next screen of channel entries, highlight the **left arrow or right arrow** at the bottom left of your screen (to the right of **page x of x**) and press **OK**.

To remove all channels from the current favorites list, highlight the **Clear** button at the bottom right of your screen and press **OK**.

To save your favorites list, highlight the **Done** button at the bottom right of your screen and press **OK**.

To cancel your favorite list without saving it, highlight the **Cancel** button at the bottom right of your screen and press **OK**.

Delete A Favorites List

Step 1: Select Delete

Follow the steps above in “Go To Favorites”, then highlight **Delete** and press **OK**.

Step 2: Select The Favorites List to Delete

Highlight the favorites list you want to delete and press **OK**.

Note: You will not be asked to confirm the deletion of a favorites list. Once it has been deleted it cannot be retrieved.

Add or Remove a Single Channel To Favorites While Watching TV

Step 1: Pick A Channel

Tune to the channel you want to add or remove from a favorites list and press **OK**.

Step 2: Pick An Action

Highlight **Add** (if this channel is not on any favorite list), **Remove** (if this channel is on every favorite list), or **Add/Remove** (if this channel is on some favorite lists and not on others) and press **OK**.

Step 3: Pick A Favorites List

Highlight the favorites list to which you want to add or remove the current channel and press **OK**.

Note: You will not be shown any favorite list which already includes this channel if adding, or which does not include this channel if removing.

Add or Remove a Single Channel To Favorites from Other Screens

You can use this same process to add or remove a channel to a favorites list from Guide, Vault/PPV Events, or Search.

Introducing Search

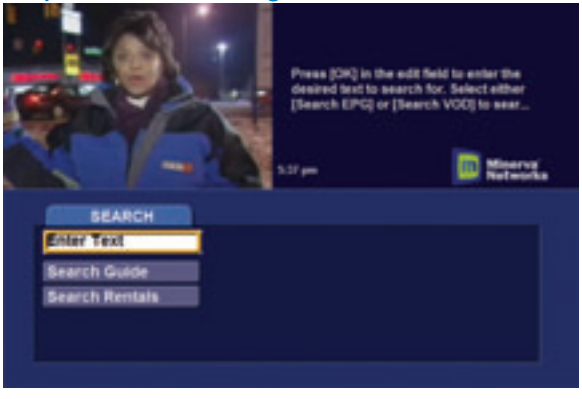
Search allows you to enter the name or partial name of a program or video you are looking for and have your service find any program matching the text you enter.

Go To Search

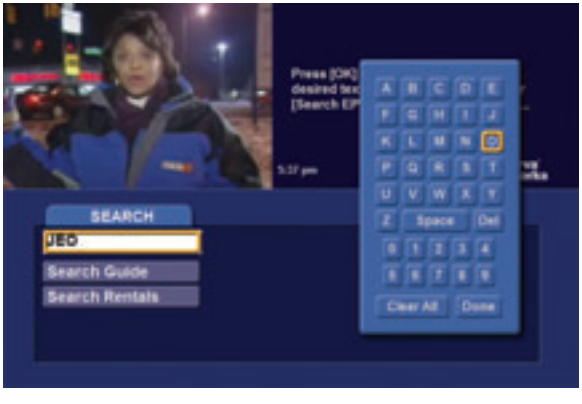
Press **Menu** and highlight **Search**, then press **OK**.

Search For A Program

Step 1: Enter The Program Title



The highlight will be on the **Enter Text** text box when the Search screen appears.



Press **OK** and a keyboard will appear to the right of the screen.

Highlight each letter in the name of the program you want to find, and press **OK** on each. Each time you press **OK** you will see that letter added to the text box.

If you enter a wrong letter, highlight **Del** and press **OK** to go back one space.

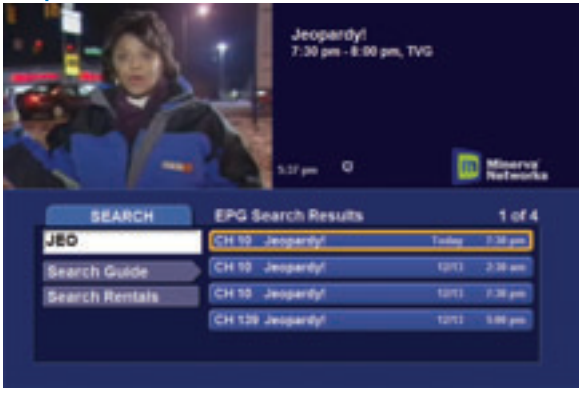
If you need to start over, highlight **Clear All** and press **OK**.

Once you have entered as much of the program name as you feel neces-

sary, highlight **Done** and press **OK**.

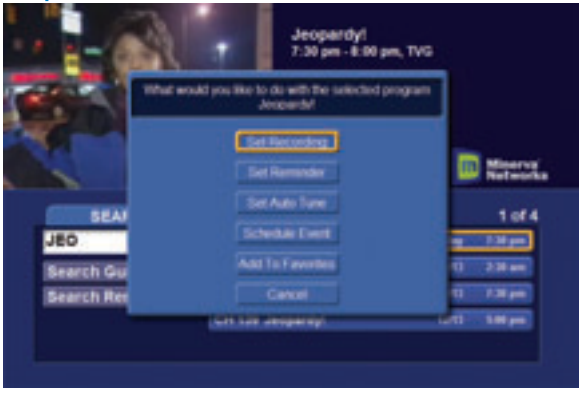
Note: It is best to enter as little as possible when searching. Usually the first 3 or 4 letters in the name will be enough to find what you want.

Step 2: Search Guide or VOD Rentals



You can search Guide program listings or Video On Demand rentals for your program. Highlight **Search Guide** or **Search Rentals** and press **OK**. The program will take a moment to find any matching programs or rentals. The results will then appear in the bottom right section of the screen.

Step 3: Pick A Result



You can now highlight any program or rental listing and press **OK** to…

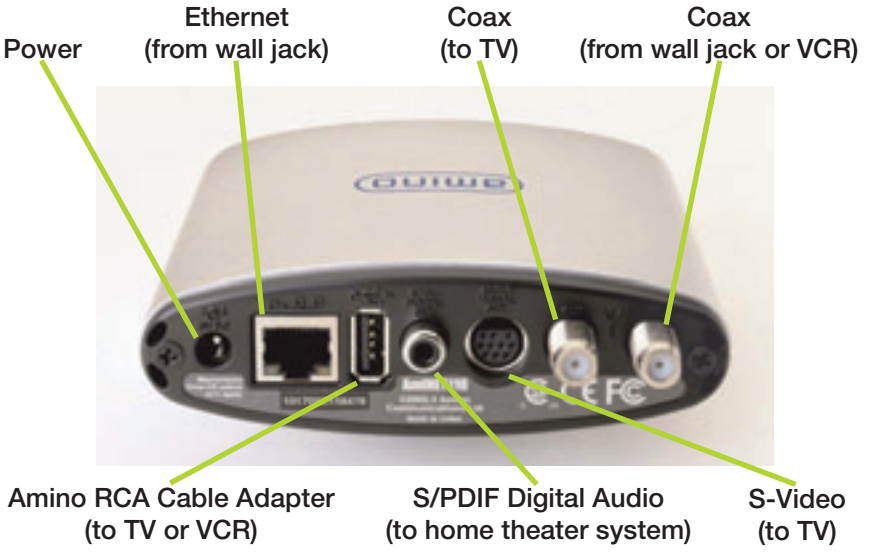
Watch or record it if it's on now.

Set a reminder, auto tune or recording if it comes on later.

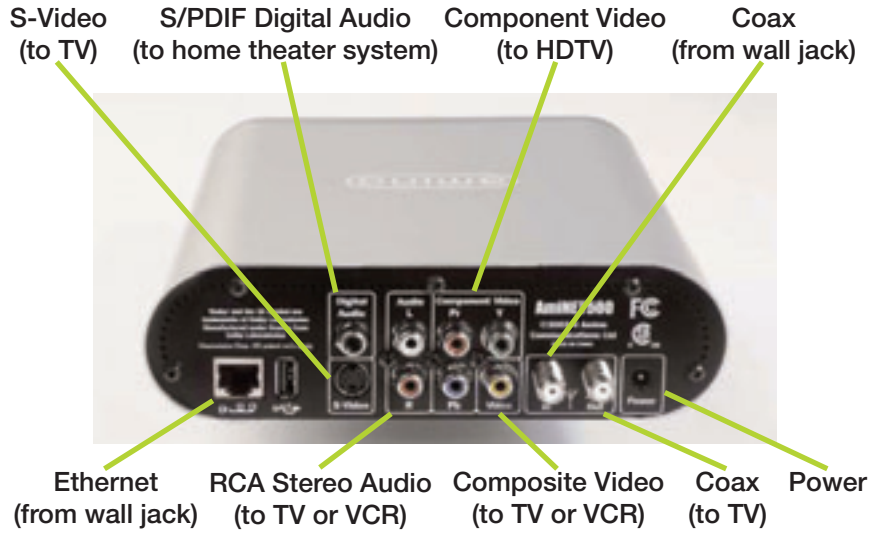
Add or remove the channel airing it to a favorites list.

Purchase a pay per view or rental.

Amino 110 Set Top Box



Amino 500 Set Top Box



Movie Ratings

MPAA (Motion Picture Association of America) Ratings System

G – General Audience

This is a film which contains nothing which would, in the view of the MPAA Rating Board, be offensive to parents whose younger children view the film.

PG – Parental Guidance Suggested

The theme of a PG-rated film may itself call for parental guidance. There may be some profanity in these films. There may be some violence or brief nudity. But these elements are not deemed so intense as to require that parents be strongly cautioned beyond the suggestion of parental guidance. There is no drug use content in a PG-rated film.

PG-13 – Parents Strongly Cautioned

A PG-13 film is one which, in the view of the MPAA Rating Board, leaps beyond the boundaries of the PG rating in theme, violence, nudity, sensuality, language, or other contents, but does not quite fit within the restricted R category. Any drug use content will initially require at least a PG-13 rating.

R – Restricted

An R-rated film may include hard language, or tough violence, or nudity within sensual scenes, or drug abuse or other elements, or a combination of some of the above, so that parents are counseled to take this advisory rating very seriously.

NC-17 – No Children 17 or Under

NC-17 does not necessarily mean “obscene or pornographic” in the often accepted or legal meaning of those words. The MPAA Review Board does not and cannot mark films with those words. These are legal terms and for courts to decide. The reasons for the application of an NC-17 rating can be violence or sex or aberrational behavior or drug abuse or any other elements which, when present, most parents would consider too strong and therefore off-limits for viewing by their children.

For more information on the MPAA or the MPAA ratings system, please visit www.mpaa.com/movieratings.

TV Parental Guidelines Ratings System

The TV Parental Guidelines Monitoring Board provides ratings for a program overall, and content ratings to provide a clearer idea of the reason for a program's rating

Program Ratings

TV-Y – All Children

This program is designed to be appropriate for all children. Whether animated or live action, the themes and elements in this program are specifically designed for a very young audience, including children from ages 2 - 6. This program is not expected to frighten younger children.

TV-Y7 – Directed to Older Children

This program is designed for children age 7 and above. It may be more appropriate for children who have acquired the developmental skills needed to distinguish between make-believe and reality. Themes and elements in this program may include mild fantasy violence or comedic violence, or may frighten children under the age of 7.

TV-G – General Audience

Most parents would find this program suitable for all ages. Although this rating does not signify a program designed specifically for children, most parents may let younger children watch this program unattended. It contains little or no violence, no strong language and little or no sexual dialogue or situations.

TV-PG – Parental Guidance Suggested

This program contains material that parents may find unsuitable for younger children. Many parents may want to watch it with their younger children. The theme itself may call for parental guidance and/or the program contains moderate objectionable content.

TV-14 – Parents Strongly Cautioned

This program contains some material that many parents would find unsuitable for children under 14 years of age. Parents are strongly urged to exercise greater care in monitoring this program and are cautioned against letting children under the age of 14 watch unattended. This program contains one or more types of objectionable content.

TV-MA – TV Mature Audience Only

This program is specifically designed to be viewed by adults and therefore may be unsuitable for children under 17. This program contains one or more types of intense objectionable content.

Content Ratings

Content Ratings are shown just below the program rating. An example is shown for TV-Y7 with Fantasy Violence.

FV: Fantasy Violence (only applied to TV-Y7)

For those programs where fantasy violence may be more intense or more combative than other programs in this category, such programs will be designated TV-Y7-FV.

The meaning of a content rating increases as the program rating increases.

V: Violence	TV-PG: Moderate Violence
	TV-14: Intense Violence
	TV-MA: Graphic Violence
S: Sexuality	TV-PG: Some Sexual Situations
	TV-14: Intense Sexual Situations
	TV-MA: Explicit Sexual Activity
L: Language	TV-PG: Infrequent Coarse Language
	TV-14: Strong Coarse Language
	TV-MA: Crude Indecent Language
D: Dialogue	TV-PG: Some Suggestive Dialogue
	TV-14: Intensely Suggestive Dialogue
	TV-MA: A “D” content rating is not applied to TV-MA rated programs as it is assumed the dialogue will be highly suggestive by the very nature of the TV-MA program rating.

For more information on TV Parental Guidelines Monitoring Board and its rating system, please visit www.tvguidelines.org.

Notes

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